



JAKUB KRUKOWSKI


IT Administrator


About me

IT administrator with 2.5 years' experience in enterprise environments (over 1,500 devices). I specialise in process automation and MDM systems. I am currently developing my skills in the field of security.

Contact

 krukuczek@gmail.com

 Warsaw

 [/in/krukuczek](https://www.linkedin.com/in/krukuczek)

Languages

- Polish (Native)
- English (B2)

Certificates and training

- Database server administration
MS SQL + HA
- Safetica Administrator -
Management Server & Monitoring
- MS Excel - advanced level

Additional benefits

- Category B driving licence
- Proficiency in graphic design
software
- TryHackMe Top 5% - Jr Penetration
Tester (in progress)

Experience

IT Specialist

Ministry of Family, Labour and Social Policy

January 2024 – May 2026 (2 years 5 months)

- Administration of the IT environment (Windows Server, Linux) comprising over 1,500 end-user devices (Windows, Linux, macOS, iOS, Android) within the organisation for 900 users.
- Implementation and development of systems supporting work and communication within the organisation (including MDM, Service Desk, Intranet, VoIP).
- Management of MDM systems – configuration of devices, applications and security policies (Proget, Endpoint Central).
- Telecommunications management (VoIP, mobile phones, subscriptions).
- Administration of the Active Directory, Azure and Exchange environments (management of users, permissions and services).
- Service Desk support (L2) – resolving system and infrastructure issues, support (L1).
- IT environment monitoring, management of updates and security patches, and incident response.
- Optimisation and automation of internal processes (including the implementation of an electronic time and attendance system for 900 people – eliminating paper-based workflows).
- Cooperation with IT suppliers and the implementation of contracts, external services and public procurement.

Edukacja

Administration (Bachelor's degree)

2025 – in progress

University of Warsaw

IT Technician (vocational secondary school)

2019–2023

The Maria Dąbrowska School of Economics in Międzyrzec Podlaski